RADPrimer®

RADPrimer Migration Workflow
Overview

Elsevier is currently in the process of migrating many of its digital solutions, including RADPrimer, onto a single platform. This change will allow you to view all your subscriptions and manage account information (saved searches, bookmarks, etc) with a single username and password.

For customers who use multiple Elsevier products, you will no longer need to create or manage separate accounts. There will be no changes to how the application looks or functions. However, you will use a single Elsevier login for RADPrimer. This document walks you through how to migrate to the new system. There are two separate procedures in this document:

- Migrating if you do not currently have Elsevier credentials.
- Migrating if you currently have Elsevier credentials.

Regardless of which procedure you use, when finished you will have a single Elsevier username/password with which to access all Elsevier applications your facility has purchased.

**Note:** Each radiology product must be migrated individually.
**Procedures**

*Migrating if you do not currently have Elsevier credentials*

This process will link RADPrimer to your new Elsevier credentials, leaving you with a single login/password for your Elsevier products.

1. Open the RADPrimer login page ([https://app.radprimer.com/](https://app.radprimer.com/)).
   Do not log in.

2. Click the here migration link at the top of the page.
   The migration page displays ([https://app.radprimer.com/migrate](https://app.radprimer.com/migrate)).

3. Enter your RADPrimer credentials.

4. Select the No radio button to indicate that you do not have an Elsevier profile, and click Submit.

   **Note:** If you are having difficulties logging in, use the Forgot username or password? link.
Migrating if you do not currently have Elsevier credentials

The Profile screen displays. Required fields are marked with an asterisk (*).

5. Enter your first and last name.

6. Enter your Email Address.
   - Note: This address will be your Elsevier Username.

7. Create an Elsevier Password.
   - Note: Hover over the “?” icon to display password requirements.

8. Select Additional profile details to enter additional info, such as Department or Phone Number.


10. Press Submit when done.

A confirmation message displays.

11. Select Continue to return to the RADPrimer login screen.
12. Log in with your new Elsevier credentials.

*Note:* Do not use your old RADPrimer login.
**Migrating if you currently have Elsevier credential**

This process will link your Elsevier credentials with your RADPrimer credentials. Once completed, you will access the RADPrimer application using only your Elsevier credentials.

1. Open the RADPrimer login page ([https://app.radprimer.com/](https://app.radprimer.com/)).
   Do not log in.

2. Click the *here* migration link at the top of the page.
   The migration page displays ([https://app.RADPrimer.com/migrate](https://app.RADPrimer.com/migrate)).

3. Enter your RADPrimer credentials.

4. Select the *Yes* radio button to indicate that you have an Elsevier profile.
   **Note:** If you are having difficulties logging in, use the *Forgot username or password?* link.
**Migrating if you currently have Elsevier credential**

5. Enter your Elsevier credentials in the fields displayed and click **Submit**.

   ![Login Screen]

   Log in using your current RADPrimer credentials
   - **Username**
   - **Password**
   - **Forgot username or password?**
   - Do you have a user profile for any of the following products? ScienceDirect, ClinicalKey, Scopus, Elsevier, Engineering Village, or another Elsevier product?
   - Yes  No
   - **Elsevier credentials**
     - **Username**
     - **Password**
     - **Forgot username or password?**

6. A confirmation message displays.
   Select **Continue** to return to the RADPrimer login screen.

   ![Confirmation Screen]

   Congratulations!
   You have successfully migrated your user profile. Please continue to use the login credentials associated with your email address.

   ![Continue Button]

7. Log in with your Elsevier credentials.

   **Note:** Do not use your old RADPrimer login.

   ![Sign In Screen]

   Please click **here** to migrate your user profile.
   **Sign In**
   - **Username**
   - **Password**
   - **Forgot username or password?**

   ![Sign In Button]